

Austaco[™]



In August 2011 Walter Mulhall, Director of Loss Prevention Assets for Austaco, Ltd, a Franchise of Taco Bell and myself spoke with Chuck Martin about the possibilities of testing a Count Easy System in several Austaco, Ltd restaurants. We were given a demonstration of its capabilities and I was very impressed with the ease, no pun intended, of operation and especially excited about the cost of the system, which at the time was less than we were paying for Teller Mate and or Cash Master. I picked 5 stores for the test and we all met at our Restaurant Support Center in Austin for a rollout to the General Managers and myself on Count Easy. All my managers were very impressed and excited to start the test. In the next 2 weeks all 5 stores received the Count Easy and we started the test. This was in August 2011 and we have about 25 in the company at present and as a system goes down from Teller Mate or Cash Master we order a Count Easy, in fact on each new store or remodel we order a Count East as a replacement for the existing money counter. I have had 2 systems that needed repair and both were taken care of immediately with great customer care. I am 100% satisfied with CountEasy, Volumatic, Chuck Martin and the Customer Care Center. I see a long a healthy relationship between Volumatic and Austaco for many years to come. Thank you Volumatic for giving our managers piece of mind when it comes to the ease, speed and accuracy of counting money each and every day.

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